

E-Gyan Learning Pvt. Ltd.

Cancellation and Refund Policies

To reduce last-minute cancellations and the risk of "[chargebacks](#)" from customers, it is always a good idea to have customers agree to our cancellation and refund policy.

Below are cancellation and refund policies:

1. Due to limited course seat, we request that you cancel at least 48 hours before a scheduled course. This gives us the opportunity to fill the class. You may cancel by phone or online here. If you have to cancel your class, we offer you a credit to your account if you cancel before the 48 hours. You may use these credits towards any future class. However, if you do not cancel prior to the 48 hours, you will lose the payment for the class. The owner has the only right to be flexible here.
2. Cancellations made 7 days or more in advance of the class date, will receive a 100% refund. Cancellations made within 3 - 6 days will incur a 20% fee. Cancellations made within 48 hours to the event will incur a 30% fee.
3. I understand that I am holding a spot so reservations for this online courses are nonrefundable. If I am unable to attend I understand that I can transfer to a friend.
4. If your cancellation is at least 24 hours in advance of the class, you will receive a full refund. If your cancellation is less than 24 hours in advance, you will receive a gift certificate to attend a future class. We will do our best to accommodate your needs.
5. You may cancel your class up to 24 hours before the class begins and request to receive a full refund. If cancellation is made day of you will receive a credit to reschedule at a later date. Credit must be used within 90 days.